



# Public Document Pack Housing and Community Overview and Scrutiny Agenda

*Scrutiny making a positive difference: Member led and independent, Overview & Scrutiny Committee promote service improvements, influence policy development & hold Executive to account for the benefit of the Community of Dacorum*

**Wednesday 7 October 2020 at 6.30 pm**

## **Microsoft Teams**

**This meeting will be held remotely via the Microsoft Teams application. Should any members of the public wish to join this meeting, please contact [member.support@dacorum.gov.uk](mailto:member.support@dacorum.gov.uk) by 5pm on Tuesday 6 October.**

The Councillors listed below are requested to attend the above meeting, on the day and at the time and place stated, to consider the business set out in this agenda.

### Membership

Councillor Adeleke (Vice-Chairman)	Councillor Durrant
Councillor Mrs Bassadone	Councillor Johnson
Councillor England	Councillor Oguchi
Councillor Imarni (Chairman)	Councillor Hollinghurst
Councillor Mahmood	Councillor Barry
Councillor Pringle	Councillor Freedman
Councillor Arslan	

For further information, please contact Corporate and Democratic Support

## **AGENDA**

### **1. MINUTES**

To confirm the minutes from the previous meeting

### **2. APOLOGIES FOR ABSENCE**

To receive any apologies for absence

### **3. DECLARATIONS OF INTEREST**

To receive any declarations of interest

A member with a disclosable pecuniary interest or a personal interest in a matter who attends a meeting of the authority at which the matter is considered -

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent

and, if the interest is a disclosable pecuniary interest, or a personal interest which is also prejudicial

- (ii) may not participate in any discussion or vote on the matter (and must withdraw to the public seating area) unless they have been granted a dispensation.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Members' Register of Interests, or is not the subject of a pending notification, must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal and prejudicial interests are defined in Part 2 of the Code of Conduct For Members

[If a member is in any doubt as to whether they have an interest which should be declared they should seek the advice of the Monitoring Officer before the start of the meeting]

#### **4. PUBLIC PARTICIPATION**

An opportunity for members of the public to make statements or ask questions in accordance with the rules as to public participation

#### **5. CONSIDERATION OF ANY MATTER REFERRED TO THE COMMITTEE IN RELATION TO CALL-IN**

None.

#### **6. HOUSING INCOME COLLECTION (Pages 3 - 10)**

#### **7. ANTI-SOCIAL BEHAVIOUR UPDATE (Pages 11 - 17)**

#### **8. SUPPORTING YOUNG PEOPLE PROGRAMME THROUGH THE ACTIVE DACORUM HUB (Pages 18 - 24)**

#### **9. DBC PHYSICAL ACTIVITY AND SPORTS ACTION PLAN (Pages 25 - 34)**

#### **10. WORK PROGRAMME (Pages 35 - 36)**



Report for:	<b>Housing and Community Overview and Scrutiny Committee</b>
Date of meeting:	<b>7 October 2020</b>
Part:	<b>Part 1</b>
If Part II, reason:	

Title of report:	<b>Housing Rent and Income service: Update</b>
Contact:	Cllr Margaret Griffith, Portfolio Holder for Housing  Author: Sandra Mogan, Team Leader Rent and Income
Purpose of report:	To update members on the implementation of the Orchard Income Analytics IT system and changes made to improve performance and mitigate external factors
Recommendations	That members consider the report and make comments as felt appropriate.
Period for post policy/project review	12 months
Corporate objectives:	Affordable Housing Delivering an efficient and modern Council
Implications:	<u>Financial</u>  Identifying tenants in need of support, reduce rent arrears and maximise income will ensure that Dacorum's Housing Service can maintain its financial position and demonstrate a sound financial long-term plan for the Housing Revenue Account.  <u>Value for money</u>

	With Covid-19 having an impact on the ability to collect rent, tools like Income Analytics can provide value for money and make better use of time to maximise its rent collection and debt recovery to safeguard the Housing Revenue Account.
Risk implications	Failure to maximise rent collection and recover debts places a financial risk on the organisation and risk of eviction for tenants which in turn could increase pressure on the Homeless Team.
Community Impact Assessment	Community Impact Assessments are completed before any new policy decisions are made
Health and safety Implications	N/A
Consultees:	Layna Warden – Group Manager, Tenants and Leaseholders Fiona Williamson – Assistant Director, Housing Mark Gaynor – Corporate Director, Housing and Regeneration Rent and Income Team Orchard Systems
Background papers:	H&C Overview and Scrutiny Committee Universal Credit report June 2019 H&C Overview and Scrutiny Committee HouseMark performance report September 2020
Glossary of acronyms and any other abbreviations used in this report:	DBC – Dacorum Borough Council IA – Income Analytics IT – Information Technology DWP – Department for Work and Pensions HB - Housing Benefit UC – Universal Credit

## **1. Introduction**

- 1.1. Effective rent collection is a core part of the Council's housing service. While one team specifically focusses on recovering the annual rent, a number of actions are in place from pre-tenancy training, sign-up of a property and tenancy management to install a culture across the service and through tenants to reduce rent arrears. Internal processes are continuously regularly reviewed, considering any external factors that can reduce the ability to collect the £54 million annual rent roll.
- 1.2. The purpose of this report is to provide members with a summary on the use of Income Analytics, an IT system recently implemented by the Rent and Income Team. This report also details the improved performance management and changes to the way the service is delivered. It finally gives an update on changes put in place to mitigate the impact of Covid-19 and Universal credit.

## **2. Background**

- 2.1. The Rent and Income team manage rent accounts for all current and former tenants and also manage recharges. The current housing stock, not including temporary accommodation, amounts to over 10,100 properties and responsibility for the rent accounts is shared between 9 officers and allocated by geographical patches. A change in Team Leader in 2019 provided the opportunity to review working practices and install a greater focus on tenancy sustainment and the importance of early intervention in reducing rent arrears.
- 2.2. A report was presented to members in June 2019 reporting on the position in relation to Universal Credit (UC). This provided detail on the impact of UC across the Housing Service and also steps that had been taken to prevent tenants who received housing costs directly to them from falling into rent arrears.
- 2.3. An effective IT System is vital for managing rent accounts and Orchard Housing has been used for many years to make recommendations to officers on the next step of the procedure to recover rent arrears. A number of new systems are being used by housing providers which use data science and take payment patterns and tenant's history to identify the accounts at greatest risk to make smarter recommendations.
- 2.4. While a number of providers approached us to demonstrate these products, in February 2019 a growth bid was approved to use Orchard's new platform - Income Analytics. Income Analytics helps to reduce arrears, maximise revenue and increase efficiency in particular with tenants who receive universal credit. This was implemented and started to be used by the team shortly before lockdown in March 2020.
- 2.5. To ensure we received value for money on the investment in the new system, a six month review was due to be carried out at the end of September. The aim of this review was to compare rent performance with the previous year to identify

which efficiencies had been gained through the changes to the team and processes.

### **3. Current position**

3.1. At the end of March 2019/20 the current rent arrears stood at 3.19% of the gross annual rent debit. Arrears tend to increase throughout the year due to the timing of Direct Debits and Universal Credit direct payments, then reduce over the non-rent weeks in December and the end of March. This figure has increased to 4.62% as of the end of August 2020. This compares with the figure of 4.25% in August 2019, however as highlighted in the recent HouseMark performance report this matches the figures and impact reported by other housing providers.

#### **3.2. Introducing a new rent arrears management system - Income Analytics**

3.3. The Rent and Income team implemented a new rent arrears management system called Income Analytics (IA) in early March this year. A number of the features of this system have meant that the team can focus on working with customers who are approaching financial difficulty earlier, allowing quick steps to be taken to work with them to manage their rent account balance before their situation becomes unmanageable with more serious implications and possible court action.

3.4. IA has text and email functionality where bulk messages can be sent out to a selected group of tenants and this is useful as a prompt for those with low levels of arrears, this reduces the need for contact where a simple prompt for payment is required. This results in freeing up time for officers to work on the high priority accounts where more support and contact is required.

3.5. Additional functions of IA include the ability to create 'filters' allowing officers to focus on specific accounts in order of severity. Additionally the predictions of highest risk are based on previous payment history only prompting the accounts where a payment was already expected rather than just the current balance. The system is visual and includes a graphical display of each rent account which offers immediate clarity as to the status of the account and the level of risk it poses to both tenant and organisation.

3.6. As Income Analytics was implemented 2 weeks before Covid-19 brought a nationwide lockdown it is very hard to identify the true value of the system and its effect on rent arrears. While it is hard to quantify without any available comparison, the system has improved the ability to manage rent arrears during the pandemic.

3.7. The methodology behind IA has meant a culture shift in how rent accounts are managed. With the introduction of IA and the new method of working it has been important to support officers effectively through this change with regular team meetings. A positive outcome of IA that can be reported is the increase in the teams' productivity, data for the 6 months prior to the implementation of IA

compared with 6 months following implementation shows there has been a 59% increase in number of actions taken by officers on accounts.

3.8. Income Analytics has also had a significant impact as a performance management tool. Managers have the ability to create reports to monitor individuals' workload or a specific level of arrears across the service.

### 3.9. **Team performance**

3.10. The Rent and Income team have experienced major changes in their management team over the last year with the retirement of two long serving managers. This has caused some disruption in the team however it has given an opportunity to set out a clear vision for the Rent and Income service to focus on engagement and supporting tenants to pay, only using enforcement action as a last resort. Transforming the service to meet the range of support needs of tenants in these extremely challenging times has been proved no mean feat but the reward of minimising the risk to tenancies proves its worth.

3.11. More regular contact with tenants helps build positive relationships and trust, to ensure that tenants feel comfortable to work with us without the fear of 'talking to the rent officer'. Engaging with tenants is key to reducing rent arrears and this has been the prime focus during the current pandemic situation and it is clear that this has been a major factor in preventing a critical rise in rent arrears.

3.12. There is a fine balance between how much support is offered before enforcement action is considered and Lead Officers regularly monitor accounts where these concerns are evident and ensure all risks are assessed before appropriate action is taken. Staff are now very clear as to what is expected of them and managers continue to support them with this whilst ensuring any performance management issues are dealt with promptly and effectively.

### 3.13. **Universal Credit**

3.14. The introduction of Universal Credit full service to Dacorum in December 2018 brought about an increase in rent arrears. This was partly due to the delay in applying for UC and the five week wait for payment but additionally with tenants receiving housing costs directly there is a greater risk rent is not paid when juggling other monthly expenditure and debts.

3.15. It was the predicted impact of Universal Credit that prompted the recruitment in May 2019 of a UC officer. Part of this role has been to ensure a fast track approach to any UC applications by ensuring all verifications from the Department of Work and Pensions (DWP) are completed and returned within 24 hours to enable fast turnaround of the claim into payment. With over 1900 tenants now in receipt of UC this has been vital.

3.16. This officer has also built an excellent working relationship with the DWP including arranging shadowing between the income team and Job Centre Plus to help

improve understanding of roles and responsibilities which proved invaluable during the Covid-19 pandemic where the team have needed to work more closely with external agencies. Additionally feedback to the DWP led to changes in their system which has reduced the time officers spend interacting with DWP, for instance we are now able to confirm tenant details and apply for UC managed payments via a DWP portal rather than by written forms.

### **3.17. Impact of Covid-19 on rent processes**

3.18. Unfortunately Covid -19 has had a significant impact on the ability for tenants to pay and for the housing team to collect rent. The financial impact of this has been reported to members along with a comparison of the performance of DBC compared to other housing providers as provided by HouseMark.

3.19. The role of the Rent and Income team shifted during this pandemic to prevent an unrecoverable increase in arrears leading to a reduction in income for the organisation and resultant threat to tenancies has been to fully support tenants. The team have aimed to fully support tenants and ensure communication is maintained to prevent further arrears actions being taken and to prevent an increase of rent arrears.

3.20. With officers unable to visit or meet with tenants and the courts closed for any possession claims, rent arrears procedures could not be followed. This presented the team with an opportunity to go back to basics and increase contact with tenants by phone, text or email and to build relationships to support those tenants financially effected by Covid-19. Where tenants didn't respond to contact, letters were sent to offer help and support, clearly explaining the risks to their tenancy if they don't respond and engage.

3.21. Tenants with UC or HB applications were prioritised and kept in touch fortnightly to monitor progress of the claim. Due to the high numbers of UC applications it was important for the team to prioritise the DWP verifications within 24 hours to ensure a quick turnaround of the claim into payment. For tenants that were furloughed, officers discussed reduced monthly payments of 80% of rent where necessary and agreed a repayment plan when they were able, again keeping in regular contact to understand the tenant's situation.

3.22. Prior to the UK lockdown there were 5 cases with court dates for possession claims and 2 with eviction warrants, however these were all 'stayed' due to lockdown. One eviction warrant application will be cancelled and 4 possession claims will not be reinstated due to the excellent work of the income officers engaging with these tenants and reducing arrears.

3.23. Monitoring tenants effected financially or otherwise by Covid-19 was vital and alerts were added on accounts where we had knowledge of self-isolation, shielding or if they were financially effected by Covid-19. This helped track arrears for those affected. At the end of March 70 households had reported they were affected financially with a total rent arrears for them of £58,468. The position at

end of August was 413 households reporting being financially affected owing a total of £436,104. These figures have started to level and will be closely monitored to understand the impact on tenants and also on the ability to collect rent.

#### **4. Next steps**

- 4.1. The UC officer role is a full time position that ends in May 2021. This post has been invaluable to prevent rent arrears escalating for those in receipt of Universal credit and with the increase in cases this year, it is difficult to envisage a time when the expertise and focus of a dedicated UC officer will not be needed. Consideration of this will need to be made in the budget setting process for 2021/22.
- 4.2. The team will continue to work with all tenants through the continuing Covid-19 crisis and ensure they receive maximum help and support to sustain their tenancy. This will include closely monitoring unemployment rates and any increase in redundancies as the existing furlough scheme ends in October.
- 4.3. Even though courts have re-opened, possession claims will not be sought without exhausting every avenue to contact tenants and support them to reduce their debt. There will be cases where there is no option but to proceed to court with a possession claim or eviction warrant. These cases will be closely monitored and attempts will continue to engage with these tenants to prevent them losing their home.
- 4.4. Since the implementation of Income Analytics we have had the opportunity to help shape and develop the system. Feedback from users is essential and we have created a feedback form to ensure we capture all the concerns or suggestions from staff. We meet regularly with IA and they continue to embrace our suggestions where appropriate and these have been added to the system and are working well. Orchard as an organisation have shown they are keen to work with system users to improve and develop IA and we receive regular software updates that improve the system performance.
- 4.5. The rent arrears procedure has been reviewed and following this a Workstream Review is due to be carried out by the Strategy, Insight and Engagement Team in October 2020. This will carry out a number of engagement activities with officers and tenants to ensure that the new approach is embedded into the service.
- 4.6. The profile of the team will continue to be raised both within DBC and with tenants to breaking down any barriers that prevent tenants from engaging to supporting them to succeed and reduce rent arrears. This will encourage better cross team working and promote the culture that rent collection is every housing officer's responsibility, any call to a tenant should involve a check of the rent account.

#### **5. Conclusion**

- 5.1. A number of changes have been put in place across the service and specifically within the Rent and Income Team to maximise income collection. These have focused on the importance of face to face or phone contact with tenants to build relationships. It is vital to engage tenants so they trust us to help and support them rather than defaulting to enforcement action.
- 5.2. The reduction in arrears throughout 2019/20 demonstrates the benefit of this approach and it was hoped the introduction of Income Analytics would further complement the approach and improve rent collection. While a full review of Income Analytics was due to identify the value for money of this new system, the impact of Covid-19 has made it difficult to compare the success.
- 5.3. It is recommended to return to update members further once the Income Analytics system has had more time to affect rent arrears and where the arrears are not impacted by the current pandemic situation.



<b>Report for:</b>	<b>Housing and Community Overview and Scrutiny Committee</b>
<b>Date of meeting:</b>	<b>7 October 2020</b>
<b>Part:</b>	<b>Part 1</b>
If Part II, reason:	

<b>Title of report:</b>	<b>Anti-Social Behaviour Update</b>
<b>Contact:</b>	Cllr Margaret Griffith, Portfolio Holder for Housing  Author: Ryan Glanville – Tenancy and Leasehold Team Leader
<b>Purpose of report:</b>	To update members on the current arrangements for managing anti-social behaviour across the council
<b>Recommendations</b>	That members consider the report and make comments as felt appropriate.
<b>Period for post policy/project review</b>	12 months
<b>Corporate objectives:</b>	Working in partnership to create a borough that enables Dacorum's communities to thrive and prosper A clean, safe and enjoyable environment Building strong and vibrant communities
<b>Implications:</b>	<u>Financial</u>  Responsibilities have been reviewed to ensure that the General Fund and Housing Revenue Account fund their own cases respectively. Any financial impact will be considered in the budget setting process for 2021/22. Effective management of the service and early and robust intervention in anti-social behaviour cases can prevent legal and court costs.  <u>Value for money</u>  Effective joint working and processes can provide a more consistent and proactive service ensuring that appropriate

	action is taken to reduce court costs and the need for legal interventions, build stronger communities and reduce complaints.
Risk implications	Failure to effectively deal with anti-social behaviour places a reputational risk on the Council which could be held to account through residents raising a Community Trigger or report to the Victims commissioner
Community Impact Assessment	Community Impact Assessments are completed before any new policy decisions are made
Health and safety Implications	Effective management of Anti-social behaviour reduces the risk of physical harm to staff and residents
Consultees:	Layna Warden – Group Manager, Tenants and Leaseholders Fiona Williamson – Assistant Director, Housing Mark Gaynor – Corporate Director, Housing and Regeneration Matt Rawdon – Group Manager, People and Performance Joe Guiton – Team Leader, Community safety and Children
Background papers:	H&C Overview and Scrutiny Committee ASB Policy report July 2019
Glossary of acronyms and any other abbreviations used in this report:	ASB – Anti-social Behaviour CSP – Community Safety Partnership DBC – Dacorum Borough Council ECP – Environmental & Community Protection HOT – Housing Officer – Tenancy

## **1. Introduction**

- 1.1. Dacorum Borough Council (DBC) recognises that the issues created by anti-social behaviour (ASB) need to be dealt with in a robust but proportionate manner. Residents are entitled to live in a quiet and peaceful environment, so when appropriate DBC will aim to work quickly and efficiently to tackle incidents of ASB.
- 1.2. The purpose of this report is to give a summary of the current arrangements for managing ASB across Dacorum and more specifically in the Tenancy and Leasehold Team. It gives an update to members on the past nine months since the ASB team has joined the housing service and highlights the type of issue residents are experiencing and the number of cases received and also the impact that Covid-19 has had on this. Finally, it summarises the current and future steps being taken to improve the service received by residents and to try to move to a more proactive and victim-led approach.

## **2. Background**

- 2.1. The ASB service has been through a number of changes in the past five years. Historically the housing service would have been responsible for all low and medium level ASB cases that involve council tenants. Cases that involve a significant risk to the community or violence were escalated to the Corporate ASB Team, which were recently based in Environmental and Community Protection (ECP), to work on behalf of housing to resolve or take enforcement action. The Corporate ASB Team also managed any high level cases where the perpetrator is not a DBC Council tenant.
- 2.2. Following a full review of the service in 2018, an action plan was compiled including a number of steps to ensure that anyone reporting ASB experienced a more consistent and effective service. This included the introduction of a new ASB policy that covered the whole council, approval for Housing to allocate Community Protection Warnings and a review of the structure between the Corporate ASB team and Housing.
- 2.3. During this review, it was clear that the majority of cases the ASB team managed were DBC tenants. The separate teams for low/medium and high cases meant that there was a duplication of work at the point of the cases being referred over and residents and tenants were potentially getting a different level of service depending on the team working on their case. In January 2020, after a formal staff consultation, changes were made in the structure for the service and the two ASB Officers moved into Housing to ensure residents are getting a high-level consistent service and value for money.

## **3. Current position**

- 3.1. The two ASB officers have settled well into the Tenancy and Leasehold Team. This change has meant they sit alongside the Housing Officers – Tenancy (HOT) and benefits have already been identified through sharing expertise, attending joint visits to resolve cases earlier and shared understanding with some of the complexities of tenants with vulnerabilities.
- 3.2. Housing Officers – Tenancy continue to deal with all initial enquiries and low/medium level cases when the alleged perpetrator of ASB is a council tenant. A referral is still made to the ASB Officers who deal with any high level cases against DBC tenants. They also deal with any cases involving private tenants or owner-occupiers.

#### **4. Case Load**

- 4.1. At the time of the restructure in December 2019 there were 22 high-level ASB cases open with the ASB team. Of the 22 cases 18 were perpetrated by someone who holds a council tenancy and only four were private cases. While the number of private ASB cases has gone up due to the increase of ASB cases at the moment, the percentage of private to council owned cases still remains at approximately 20%.
- 4.2. The type of cases vary but most commonly will be related to verbal abuse, harassment, intimidation, threatening behaviour, drug use (including noxious smells) and noise nuisance. Depending on the severity of the incident, the ASB Officers have a variety of tools they can use to tackle the behaviour that include Community Protection Warning/Notices that may lead to a fixed penalty notice, injunctions or closure orders. As well as these, they can take direct action against someone's tenancy by initiating possession proceedings.
- 4.3. Cases are increasingly complex with a number of them being open to the ASB officer for years. Where the perpetrator has a vulnerability or disability such as a mental health condition or is involved in substance misuse, any enforcement action must be proportionate and consider our public sector equality duty. Working closely with partners such as the mental health teams, children services and the tenancy sustainment team is vital to identify the best course of action to reduce the nuisance and protect any neighbours and victims.
- 4.4. It is not uncommon for ASB cases to increase over school holidays and as the days get longer and warmer with more people outside bringing in complaints about noise, parties and drunken behaviour and drug related issues. Since March, cases have increased considerably due to the impact of Covid-19 and the need to stay at home, which affects the ability to effectively compare with previous years and see how the changes have affected the number of cases.

The number of cases over the past six months is below:

	February	March	April	May	June	July
New cases opened	14	19	33	44	36	30

Total open high level	28	25	23	40	44	38
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Total open cases	62	80	88	90	86	69
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4.5. Where there is a neighbour disputes, individuals will initially be given advice to resolve the problems themselves and often signposted to the DBC website, which has been recently updated to include useful tips and advice on dealing with noises associated with everyday living such as doors banging, hearing young children playing and sounds omitted from household appliances or DIY tools. Tenants may also be asked to consider mediation or conflict coaching provided by Mediation Hertfordshire as part of the case management process.

## 5. Resident Satisfaction

5.1. Satisfaction in ASB cases has been varied and prompted a number of changes to improve a complainants experience when reporting and dealing with cases. To coincide with the merging of the two teams, the satisfaction survey has been updated to include questions specifically to help monitor and improve the service offered. This will help significantly in shaping the wider service and support the necessity of monitoring individual Officer's performance much more closely. The results of these satisfaction surveys over next few months will also link-in with a review of the Key Performance Indicators that the team reports on for the year 2021/22.

## 6. Covid-19 Impact

- 6.1. Since lockdown in March, the number of ongoing open cases has increased by 45%. The majority of these issues come about as the result of the number of residents who have been at home during the lockdown period. This includes noise from residents who are not used to hearing families or neighbours and an increase in tension and anxiety around the pandemic and worry about family members and employment. There has also been a spike in cases reporting noxious smells, attributed to the smoking of illegal substances. Perpetrators of this type of nuisance would have previously moved away from residential areas to avoid a report being made but that has not been possible during the lockdown. This matches the national picture with many housing providers and charities highlighting the concern of an increase of ASB and Domestic Abuse.
- 6.2. While partners such as the Police have reported a decrease in crime with residents being home, drug related issues have risen, however many of these have been identified and Police raids on Council properties have continued. On the other side of the scale reports of low-level irritations such as parking issues, boundary disputes and household noise has considerably increased. The HOT have given advice about mediation and how to resolve these issues however, expectations have been high leading to higher dissatisfaction in how cases have been resolved.
- 6.3. All new complaints have been responded to within one working day of receiving the report, which is a positive achievement. However, without the ability to tackle the issues through visiting the perpetrator, there is a concern that more serious cases have escalated. There is also a risk that there are other tenancy breaches being left undetected by regular audit visits not being carried out. A review has identified that in some situations ASB cases require essential visits alongside the need to invite perpetrators into the Forum to discuss ASB concerns face to face.
- 6.4. While courts were closed and notices required three months instead of one month before legal action, some victims have been left feeling frustrated that serious cases have not been effectively dealt with. Community Protection Warnings have continued to be used and cases referred to our legal team so at the point where court re-opened cases could be progressed swiftly. Additionally notice periods for ASB have returned to 4 weeks which should reassure residents that swift action can again be taken.

## **7. Next steps**

- 7.1. Having the ASB Officers in Housing has created an improvement in communication between the team and some efficiencies to prevent duplication and share resources. Evidence suggests that having officers who deal with the case from start to finish are more effective at resolving ASB sooner and preventing escalation to require legal remedies. With the team now in Housing the growth bid for an additional HOT to allow us to complete five-year tenancy health checks, will be changed to an ASB Officer and the

three officers together will deal with all cases from initial contact to closure. This will prevent a hand over between one officer to another and victims having to explain the case to a new case officer.

7.2. This in turn will increase the work of the Team Leader who would have six direct reports. The workload and specialism means an additional Lead Officer could be recruited to focus on Tenancy Enforcement. This would coincide with a wider restructure of the team that will clearly differentiate the roles of those managing the tenancies and those who are enforcing breaches associated with anti-social and nuisance behaviour. This will require a small growth in the HRA and be considered in the budget setting process for 2021/22.

7.3. Moving the ASB Officers to housing has brought about more effective partnership working between Community Safety, ASB/Housing and the Police. With involvement in the Community Safety Action Group and monitoring any Community Triggers, a dedicated part-time ASB and Community Safety Officer is being recruited to sit within the Community Safety Team. This post will ensure clearer definition between the responsibility of Housing and Community Safety and manage any private ASB cases, they will also work with partners to deal with nuisance in public spaces and abuse against staff.

## **8. Conclusion**

8.1. The Anti-social behaviour service has undergone a number of reviews and changes over the past five years. The introduction of powers such as the Community Trigger through the Crime and Disorder Act 2014, ensures greater focus on protecting victims and early intervention and changes to the service allows us to meet these obligations.

8.2. The increase in vulnerabilities and complex ASB cases requires careful partnership working with internal and external organisations and requires a balance between support and enforcement action to ensure that proportionate steps are taken.

8.3. Merging the ASB team with housing was the first positive step towards improving customers experience and satisfaction. It also supports the vision for reshaping the wider team. Despite the additional challenges that Covid-19 has posed, the team have adapted well and continue to provide an excellent level of service. Going forward, there will be a greater focus on scrutinising customer feedback in more detail and adapting the ever-evolving service delivery accordingly.

# Agenda Item 8



Report for:	<b>Housing and Community Overview and Scrutiny Committee</b>
Date of meeting:	<b>7th October 2020</b>
Part:	<b>1</b>
If Part II, reason:	

Title of report:	<b>Supporting Young People Programme through the Active Dacorum Hub</b>
Contact:	Julie Banks, Portfolio Holder for Community and Regulatory Services  Author/Responsible Officer Linda Roberts (Assistant Director – People, Performance and Innovation) Matt Rawdon (Group Manager – People and Communities) Alex Care (Community Partnerships Team Leader) Claire Foster (Community Partnerships and Wellbeing Officer, Sport and Physical Activity)
Purpose of report:	To inform Members of proposals to spend the £44k in reserves set aside for youth provision.
Recommendations	That Members note the report and provide feedback on the proposal.
Corporate objectives:	<ul style="list-style-type: none"> <li>• Building strong and vibrant communities</li> <li>• A clean, safe and enjoyable environment</li> <li>• Ensuring economic growth and prosperity</li> </ul>
Implications:	<u>Financial</u>  The delivery of this action plan is contained within existing budgets within the people and communities group.
'Value for money' implications	<u>Value for money</u>  Providing this seed money for activities for young people will keep them engaged and improve their life chances. This in turn will have positive knock on financially in the future for both DBC and other statutory services.

Risk implication	Risk assessment completed on 25.8.2020.
Community Impact Assessment	Community Impact Assessment carried out on 25.8.2020 and can be reviewed upon request.
Health and safety Implications	All health and safety risks will be identified within individual activity risk assessments and actions will put in place to mitigate any issues.
Consultees:	Councillor Julie Banks  APEX  Herts Sports Partnership  Finance
Background papers:	Proposed Costs for Active Dacorum Hub
Historical background <i>(please give a brief background to this report to enable it to be considered in the right context).</i>	<p>The Council has set aside £100k in an earmarked reserve known as the Youth Provision reserve in order to fund youth-related services in the Borough. Part of the reserve was previously utilised to fund the set-up costs of the cycle hub in 2018 and 2019. There is a balance of £44k now remaining in this reserve, which it is proposed to use for Active Dacorum hub to fund activities and initiatives for young people.</p> <p>The Cycle Hub, now known as the Active Dacorum Hub, is ideally positioned to run this programme as it is in a recognised higher than average area of deprivation, has free parking and is on a major bus route.</p>
Glossary of acronyms and any other abbreviations used in this report:	HSP Herts Sports Partnership  NEET not in education or employment  CIC community Interest Company

## 1. Background

- 1.1. The Council has set aside £100k in an earmarked reserve known as the Youth Provision reserve in order to fund youth-related services in the Borough. Part of the reserve was previously utilised to fund the set-up costs of the cycle hub in 2018 and 2019. There is a balance of £44k now remaining in this reserve, which it is proposed to use for Active Dacorum hub to fund activities and initiatives for young people.
- 1.2. The Cycle Hub, now known as the Active Dacorum Hub, is ideally positioned to run this programme as it is in a recognised higher than average area of deprivation. The Public Health Profile for Hemel Hempstead and Dacorum 2016 states the following:

*“Levels of obesity and excess weight in adults and children in Hemel Hempstead are a public health concern. In Hemel Hempstead almost a quarter of children in reception year and nearly a third of children in year 6 have excess weight. Almost a quarter of adults are obese. Although many indicators of child and adult weight are not significantly worse than England, the relationship between excess weight and a range of conditions, including circulatory disease and diabetes, make addressing this issue crucial to improving the long-term health and wellbeing of this population. It is therefore imperative that patients understand these risks and have access to preventative interventions locally.”*

- 1.3. Reducing the prevalence of diabetes can contribute to reducing health inequality in Hertfordshire. Although statistically significantly lower than England, the prevalence of diabetes in Hemel Hempstead is statistically significantly higher than Dacorum and Hertfordshire. If left untreated diabetes can have potentially serious consequences such as increased risk of heart disease, stroke, nerve damage and blindness. It is estimated that 10% of the NHS budget is spent on diabetes.
- 1.4. Health services have a role in supporting improved mental health and wellbeing. Prevalence of depression, in Hemel Hempstead, is statistically significantly higher than Dacorum, Hertfordshire, and England. In addition, the prevalence of mental health disorders is statistically significantly higher than Hertfordshire and Dacorum. Although both statistics require further exploration (particularly as mental illness is often underreported), they indicate the importance of services that promote mental health that are accessible for every demographic. These should include community services. In addition, the interrelation between physical and mental health means highlights the importance of providing integrated services.
- 1.5. Following the latest Dacorum Families First Partnership meeting it was highlighted that there is a gap in provision to keep young people aged 11-16 years busy during, evenings, weekends and holidays in Dacorum. The proposal set out looks to help provide solutions to the health problems noted above, through a combination of physical exercise and other wellbeing initiatives.
- 1.6. The following proposal will design a programme for young people which takes into account all of the above.

## **2. Proposal**

- 2.1. In order to address the gap in the provision of suitable activities for young people (11-16 years) it is proposed to use the remaining funds (£44k) as seed funding to run a number of projects, of which many are hoped to be self-sustaining.
- 2.2. The Active Dacorum Hub has been launched and the site officially opened by the Mayor in August 2020. Active Dacorum Hub is delivered in partnership with APEX in the Community CIC who will be able to help deliver the projects alongside Grovehill Community Centre and the Grovehill and Woodhall Farm Adventure Playgrounds.
- 2.3. DBC is also working in partnership with Herts Sports Partnership on the Active Local project which is a collaborative place-based initiative to reduce

inactivity. It aims to support targeted areas in highlighting their strengths whilst also responding to local need and identifying where support, intervention or extra capacity is needed to create a more joined-up approach to tackling inactivity. The chosen location (by HSP) for Dacorum is Grovehill. The HSP Active Local Officer will work alongside Claire Foster (Community Partnership and Wellbeing Officer, Physical Activity and Sport) in order to facilitate these activities and events.

- 2.4. APEX is intending to take part in the Government's Kickstart scheme to employ those who are NEET and aged between 16 and 24. The provision of these activities will support the employment of someone on this scheme.
- 2.5. As mentioned before both APEX and Grovehill Community Centre will be the main delivery partners but the team will also be working closely with DBC's housing, community safety, adventure playgrounds teams and the Dacorum Families First Partnership.
- 2.6. Please see the supporting document titled Appendix 1 'Proposed Costs for Active Dacorum Hub' which illustrates how the reserves would be used; including projects such as School's Junior Tennis Tournament, Champions Sports Leaders Course, and themed nights at the Hub (e.g. bounce and flight clubs).

### **3. Intended Outcomes**

The outcomes that the programme intends to deliver are listed below:

- 3.1. Engage young people in activities which benefit both physical and mental health.
- 3.2. Provide a COVID safe social environment for young people to connect, interact and share common interests, reducing social isolation.
- 3.3. Engage lower socio-economic groups, such as BAME, girls and disability groups, in activities that support their physical and mental health.
- 3.4. Give young people the opportunity to influence the delivery of activity
- 3.5. Work closely with the Grovehill and Woodhall Farm Adventure Playground who focuses on young children to ensure there is a pathway for these children to progress into activities as they get older
- 3.6. Work with local businesses to provide opportunities for young people to develop their skills to improve their chance of employment.

### **4. Anticipated Impact**

The impacts that this programme intends to deliver are listed below:

- 4.1. Reduce anti-social behaviour reducing pressure on statutory services e.g. community safety and PCSOs.
- 4.2. Improvement in mental health reducing the demand on health care services.

- 4.3. Supporting national and local strategies to reduce childhood obesity.
- 4.4. Reducing the impact of social isolation on different audiences.
- 4.5. Supporting commitments 1 and 3 from our Physical Activity and Sports Strategy. (Tackling physical inactivity and Facilities and infrastructure)
- 4.6. Reduce the number of inactive children in Years 1-11. (Sport England current figures indicate that 25% of children in Dacorum in these school years are 'less active'.)

## **5. Sustainability**

- 5.1 DBC would monitor attendance figures and collect feedback in order to understand what activities are successful and what is sustainable in the future. There is a limited amount of funding available so the sessions will be initially charged at a nominal fee (supplemented by the reserve) which is intended to help gain interest. It is anticipated that after this period of time, the projects would have gained enough interest that the fees could be increased to ensure sustainability.

## **6. Conclusions**

- 6.1 Young people in Grovehill, Hemel Hempstead and Dacorum will benefit from physical and wellbeing activities delivered via the Active Dacorum Hub, improving their life chances and wellbeing, while helping to reduce the demand on DBC and other statutory provider services.

## **7. Recommendations**

- 7.1 Members support the proposal to release the remaining £44k, earmarked for youth provision.

## Proposed Costs for Active Dacorum Hub

Activity/Event	Information	Cost Detail	Frequency	Cost
Themed nights at the Hub E.g. Bounce Flight club	Bounce is a Table tennis themed night. Flight Club is a darts themed night 6pm to 8pm Up to 20 Participants Use of the Cafe area for Food and drink (no alcohol)	£250 per evening (x12 = £3,000) Includes lead event organiser X2 coaches Hire of facility Food and Drink at £5 per head.	Looking at x1 Theme night per month. Can be run more frequently if desired	£ 3,000.00
Interactive Dartboards for 'Flight Club'	<a href="https://www.amazon.co.uk/Unicorn-Darts-Enabled-Smartboard-Dartboard/dp/B07GO2JBPB/ref=asc_df_B07GO2JBPB/?tag=googshopuk-21&amp;linkCode=df0&amp;hvadid=29473424896&amp;hvpops=&amp;hvnetw=g&amp;hvrand=18416768649902233591&amp;hvpone=&amp;hvptw=c&amp;hvqmt=&amp;hvdlev=c&amp;hvdvcmdl=&amp;hvllocint=&amp;hvllocphy=9046042&amp;hvtargid=pla-526883295093&amp;psc=1&amp;th=1&amp;psc=1">https://www.amazon.co.uk/Unicorn-Darts-Enabled-Smartboard-Dartboard/dp/B07GO2JBPB/ref=asc_df_B07GO2JBPB/?tag=googshopuk-21&amp;linkCode=df0&amp;hvadid=29473424896&amp;hvpops=&amp;hvnetw=g&amp;hvrand=18416768649902233591&amp;hvpone=&amp;hvptw=c&amp;hvqmt=&amp;hvdlev=c&amp;hvdvcmdl=&amp;hvllocint=&amp;hvllocphy=9046042&amp;hvtargid=pla-526883295093&amp;psc=1&amp;th=1&amp;psc=1</a>	£300	x2	£ 600.00
Schools Junior Tennis tournament	In partnership with Clare McCawley (Dacorum School Sports Manager) Invitational tennis week 4 schools invited Boys, Girls and Mixed Doubles Boys and Girls Individual tournament U16, U14 and U12 age groups.	£500 Delivered over x5 afterschool sessions, £100 per day.	1 off event	£ 500.00
2 FUN IN THE SUN - Inflatable Pop Up event	Summer event 11 to 16 year olds only X8 different inflatable activities plus team-building activities Capacity 200 attendees Invite Lives not knives (Lives Not Knives is an innovative, youth-led charity that works to prevent knife crime).	£3000 Includes x12 Apex staff Hire of facility Food and drink at £5 per head.	X2 Events per Summer	£ 6,000.00
2 Disco Dance Night	80's Retro with Disco lights in the hub 6pm to 8pm Up to 20 Participants Use of the Cafe area for Food and drink (no alcohol)	£250 per evening Includes lead event organiser X2 Dance Teachers Hire of facility Food and Drink at £5 per head.	X4 Dance nights	£ 1,000.00
Schools Boys 5-a-side Football Tournament - 4G Football Pitch	In partnership with Clare McCawley (Dacorum School Sports Manager) Invitational Football tournament Played over x3 evenings Linked to Euro 2000 Boys - U12, u14 and u16 No school team players allowed to take part	£500 Delivered over x3 afterschool sessions, £100 per day.	X1 week	£ 500.00
Schools Girls 5-a-side Football Tournament - 4G Football Pitch	In partnership with Clare McCawley Invitational Football tournament Played over x3 evenings Linked to Euro 2000 Girls - U12, u14 and u16	£500 Delivered over x3 afterschool sessions, £100 per day.	X1 week	£ 500.00
FUN IN THE SUN - Year 7 - Play Your Way Tennis	6 schools 16 participants per 1 hour Invited to attend a Year 7 tennis fun day across x5 hours. Could be linked to the Summer Inflatables events	£500	X1 day	£ 500.00
Tennis Equipment for the Play Your Way Sessions	X16 tennis racquets size 3 handles <a href="https://www.newitts.com/wilson-roland-garros-elite-tennis-racket">https://www.newitts.com/wilson-roland-garros-elite-tennis-racket</a> Or <a href="https://www.newitts.com/wilson-ultra-power-xl-112-tennis-racket">https://www.newitts.com/wilson-ultra-power-xl-112-tennis-racket</a> X16 tennis racquets size 4 handles <a href="https://www.newitts.com/slazier-ace-tennis-racket">https://www.newitts.com/slazier-ace-tennis-racket</a> X200 tennis balls. <a href="https://www.newitts.com/slazier-wimbledon-ultra-vis-tennis-balls">https://www.newitts.com/slazier-wimbledon-ultra-vis-tennis-balls</a>	£25 a session  £6.50 per tin	32 racquets  50 tins	£ 1,125.00
Space Markers for Tennis Sessions	50space marker cones <a href="https://www.newitts.com/ziland-sports-marker-cone-50-set">https://www.newitts.com/ziland-sports-marker-cone-50-set</a>	£9	x6	£ 52.14
Bake off competition	X8 participants Led by the Cake Shack at the Hub	£250	x2 Competitions	£ 500.00
FUN IN THE SUN - Crazy Golf	Delivered from the Hub holes so 18 participants at a time (x2 per hole) Portable equipment 6 holes if inside due to poor weather. (x3 per hole = 18)	£75 per hour of delivery (Will take x30mins to set up and set down)	X12 sessions	£ 900.00
Crazy Golf Equipment	x9 Holes	£2,500	1	£ 2,500.00
Box Clever - Boxing	3 hours Friday nights Up to 15 participants per evening 3 coaches per evening (5 to 1 ratio) Term time only 5pm to 8pm	£200 per evening	30 weeks of the year	£ 3,000.00
FUN IN THE SUN - Badminton on the Green	X8 pop up Badminton sets so that up to 32 participants can get involved. 2 coaches	£100	Summer activity	£ 400.00
Urban Badminton	X8 urban badminton packs (newitts) <a href="https://www.newitts.com/badminton-posts-pop-up-garden-set">https://www.newitts.com/badminton-posts-pop-up-garden-set</a>	£35	x2	£ 70.00

FUN IN THE SUN - Rounders	Early evening Rounders 6pm to 8pm X4 weeks in the Summer	£75 per session	x4	£ 300.00
Rounders Equipment	<a href="https://www.newitts.com/gpollo-original-rounders-set?sku=IT0968748&amp;clid=CJ0KCCQIwo6D4BRDpARIsAA6uN18nGpM4efEXpwJUVXQpf6o4xDSx0mivruWfWblXf2Fbi2mFHTeaAhyFEALw_wcB">https://www.newitts.com/gpollo-original-rounders-set?sku=IT0968748&amp;clid=CJ0KCCQIwo6D4BRDpARIsAA6uN18nGpM4efEXpwJUVXQpf6o4xDSx0mivruWfWblXf2Fbi2mFHTeaAhyFEALw_wcB</a>	£59.99	x3	£ 179.97
FUN IN THE SUN - Kwik Cricket	Early evening Rounders 6pm to 8pm X4 weeks in the Summer BAME FOCUSED.	£75 per session	x4	£ 300.00
Kwik Cricket Equipment	<a href="https://www.newitts.com/elders-single-cricket-set">https://www.newitts.com/elders-single-cricket-set</a> Or <a href="https://www.newitts.com/elders-heavy-duty-cricket-set">https://www.newitts.com/elders-heavy-duty-cricket-set</a> X12 tees <a href="https://www.newitts.com/elders-cricket-batting-tee">https://www.newitts.com/elders-cricket-batting-tee</a> X12 cricket balls. <a href="https://www.newitts.com/readers-cricket-windball">https://www.newitts.com/readers-cricket-windball</a>			£ 150.00
Street Dance Club	Years 7,8 and 9 Max attendees = 12 X1 hour session Hire of the Hub	£40 per session £12 per hour to hire	x30	£ 1,560.00
Street Dance Club	Years 10 and 11 Max attendees = 12 X1 hour session Hire of the Hub	£40 per session £12 per hour to hire	x30	£ 1,560.00
PT Club	PT HIT session Years 7,8 and 9 Viking Circle Fitness to deliver 12 attendees	£40 per session £12 per hour to hire	x30	£ 1,560.00
PT Club	PT HIT session Years 10 and 11 Viking Circle Fitness to deliver 12 attendees	£40 per session £12 per hour to hire	x30	£ 1,560.00
Grovehill Champions	Sports Leaders course (Look to use champions to future facilitate activities at the hub) Summer holiday course run as a follow up to all of the activities Includes x20 participants at £35 per course 5 days of delivery Hire of the Hub - non term time course over a week. X2 instructor and x1 assessor.	£2,500	1	£ 2,500.00
Youth Voice	Youth Committee for Grovehill and Cupid Green Supported by Julie Banks, Alison Adams from Apex, Claire from DBC and HSP apprentice Up to x10 attendees	£100 Covers Hire of facility and food / drinks £2000 Budget for Youth Voice to set up their own events.	12 meetings a year X1 Budget of £2000	£ 3,200.00
Table Tennis Tables	<a href="https://www.pingengland.co.uk/product/indoor-table-package/">https://www.pingengland.co.uk/product/indoor-table-package/</a>	£200	x2	£ 400.00
Wellness Festival	A range of activities such as yoga, dance, nutrition, sleep health, arts activities, hit session, fitness Pilates, mindfulness etc	Instructor costs, marketing costs, photographer, refreshments	x1	£ 2,000.00
Marketing	Social Media paid posts and flyers	£1,000	1	£ 1,000.00
Marketing	Pull up banners, tear drops banners	£720	1	£ 940.00
Monitoring and Evaluation - Video, Photos and monitoring and evaluation report as an impact study.	Attendance figures and feedback to be collated at every event. Create a impact video and take photos at all events (subject to Video and photo consent being agreed first)  Possibly need to purchase a Video camera and or Camera to help produce - or do we encourage participants to take pictures and videos and share with us through Social Media?	£4,000.00	x1	£ 4,000.00
Contingency plan	If there were to be some additional costs, changing direction or slight increase in prices			£ 2,500.00
		<b>Total</b>		<b>£ 40,757.11</b>



<b>Report for:</b>	<b>Housing and Community Overview and Scrutiny Committee</b>
<b>Date of meeting:</b>	<b>7th October 2020</b>
<b>Part:</b>	<b>1</b>
If Part II, reason:	

<b>Title of report:</b>	<b>DBC Physical Activity and Sports Action Plan</b>
<b>Contact:</b>	Julie Banks, Portfolio Holder for Community and Regulatory Services  Author/Responsible Officer(s): Linda Roberts (Assistant Director – People, Performance and Innovation) Matt Rawdon (Group Manager – People and Communities) Alex Care (Community Partnerships Team Leader)
<b>Purpose of report:</b>	Update Members on the Physical Activity & Sports Action Plan.
<b>Recommendations</b>	That Members note the report and provide feedback on the Action Plan.
<b>Corporate objectives:</b>	Building strong and vibrant communities
<b>Implications:</b>	<u>Financial</u>  The delivery of this action plan is contained within existing budgets within the people and communities group.
<b>'Value for money' implications</b>	<u>Value for money</u>  All projects that are being delivered within this action plan will be scrutinised by officers and Members to ensure they are being delivered in a way that provides value for money.
<b>Risk implication</b>	Individual risk assessments will be completed, where required, for the individual tasks/projects in the Action Plan.
<b>Community Impact</b>	Individual community impact assessments will be completed, where required, for the individual tasks/projects in the Action

Assessment	Plan.
Health and safety Implications	Individual health and safety assessments will be completed, where required, for the individual tasks/projects in the Action Plan.
Consultees:	Everyone Active, Dacorum Sports Network, Sportspace (DST), West Herts College, School Sports Coordinator, Apex, Community Action Dacorum, Herts Disability Foundation and Herts Sports Partnership
Background papers:	DBC Physical Activity and Sports Strategy
Historical background <i>(please give a brief background to this report to enable it to be considered in the right context).</i>	In October 2018, the Community Partnership and Wellbeing Team gained Cabinet Approval for the DBC Physical Activity and Sports Strategy. The strategy is a high-level document that set outs the DBC's objectives and commitments to sport and physical activity in Dacorum. It was agreed, that a detailed action plan would accompany the strategy, which would include the details of sport and physical activity tasks/projects that are developed to support the strategy.
Glossary of acronyms and any other abbreviations used in this report:	FTE – Full Time Equivalent  DST - Dacorum Sports Trust

## 1. Background

- 1.1. In October 2018, the Community Partnership and Wellbeing Team gained Cabinet Approval for the DBC Physical Activity and Sports Strategy. The strategy is a high-level document that set outs the DBC's objectives and commitments to sport and physical activity in Dacorum.
- 1.2. At the October Housing and Community Overview and Scrutiny Committee Meeting it was agreed, that a detailed action plan would accompany the strategy, which would include the details of sport and physical activity tasks/projects that have been developed to support the strategy.

## 2. Progress

- 2.1. The Physical Activity and Sports Action Plan is presented at the end of this report providing full details of the progress of each project/initiative. The purpose of this report is to highlight the progress since the last Housing and Community Overview and Scrutiny Committee update. It shows the projects that are being developed across the Council, not just those happening within or linked to the Community Partnerships and Wellbeing Team. This is because supporting resident wellbeing (both physical and mental) through physical activity and sport is supported across the borough.

2.2. The Community and Partnerships and Wellbeing team has 5.6 FTE of which 1 FTE resource is dedicated to sports and leisure activity projects in this team. The sports and wellbeing officer leads on the coordination, management and reporting of the Action Plan for the Council.

2.3. The DBC Physical Activity and Sports Strategy has four key commitments around Governance, Facilities and Infrastructure, Tackling Physical Inactivity and Partnership Working. The Action Plan clearly identifies which commitment(s) each project or initiative links to, to show the golden thread that connects all the work. Of the projects being developed:

- 26% relate to Facilities and Infrastructure
- 29% relate to Tackling Physical Inactivity
- 41% relate to Partnership Working

In addition, 4% relate to consultation projects to identify any gaps in service provision.

2.4. There have been 12 DBC projects completed, postponed or cancelled due to COVID-19 since the last OSC meeting. During the Covid-19 period, the Community Partnerships and Wellbeing Officer (Sports and Physical Activity) has been supporting organisations to apply for funding and those who could get business grant from DBC. As a result Dacorum was funded a total of £100,139 across 21 organisations, with individual organisation amounts ranging from £300 to £10,000. The funding pot across Hertfordshire was a total of £599,801. The officer also supported the delivery of 200 Physical activity packs to residents of Dacorum through the Family First Team to support children at a primary age who need it most (the bags contained: Hula Hoop, Soft Foam Ball, Chalk, Balloons, Table Tennis Ball, Tennis Ball, Skipping ropes, 8 Activity example leaflets, Pen / Library leaflet, A leaflet for Summer Fit, Fed and Read programme); and maintained an online presence through social media The projects are:

- Outdoor (Playing Pitch Study) Facilities Study - Study to look into the number of and quality of facilities within Dacorum. Being completed in collaboration with surrounding LA's. Access Document: <https://bit.ly/2PHP24f> . This study was commissioned by DBC strategic planning team and undertaken by consultancy KKP. This now is used by planning to inform their work on the local plan.
- Active Dacorum Hub - Consultation and feasibility to ensure value for money and best use of this venue for the community. Discussions were held with various local organisations to determine best use of this venue. It decided to move away from the Cycle Hub, due to proven lack of demand for its use in this way, to a multi-use community venue to encourage residents across Dacorum to engage in activities to support their physical and mental wellbeing.
- Community Grants 2020 - Community Grant funding have 3 funding rounds a year. Groups putting forward projects / applications which are

aimed at getting inactive residents active, and link to our strategy, will be given additional points towards their overall score.

The projects below were successful in the winter round:

- BEEE Creative, '#TAG' project: an intergenerational dance programme in Dacorum, Watford & Three Rivers £3000
  - Hemel Hempstead Rovers FC, Equipment project: Funding towards footballs, cones, ladders, goal nets, corner flags to allow provision of a higher quality of training and to potentially expand the size of the club. £500
  - Dacorum Sports Club for the Disabled, Equipment and volunteers. The funding went towards providing sport and games equipment and marketing costs for recruiting new members and volunteers. £250.
  - Dacorum Community Dance, Equipment and banners project: Funding towards 25 branded t-shirts for dancers to wear for performances and events and 2 roller banners to help promote the organisation and its mission. Funding also towards staff training course. £491.10
- 
- Your Town We Are Next - is part of the Your Town initiative, this time engaging with primary schools to teach them about fitness and wellbeing linking to where they live. It is a campaign to get the next generation moving and more connect with health, fitness and their community. Between January and March we engaged 221 individuals at primary schools in Hemel Hempstead. This was temporarily postponed due to Covid-19 and we will look to re-launch when restrictions allow.
  - Pop Up in the Park - Free School Holiday activities in local parks to get young children active and outside during the holiday period (cancelled due to H&S regarding Covid-19, to be run next summer Covid-19 pending)
  - Skate Activity Nights - A series of events for skaters to meet and try new skills at the XC Centre. Looking at launch night with showcase event including bands performing. Linked to Herts Year of Culture. Unfortunately our funding was not successful due to change in direction from funder due to COVID 19.
  - Virtual Wellness Festival - To promote local activity sessions/organisations across Dacorum to celebrate wellbeing e.g Yoga, Mindfulness, Healthy eating etc. Linked to Herts Year of Culture So far we have had 445 views across all 7 online activities. We are continuing to promote this throughout the year.
  - Dance Reignite - A festival to celebrate dance for and by people aged over 55 with workshops and performances. A film was created to showcase the festival <https://vimeo.com/410905085>. 31 Dacorum adults took part in the festival including tenants from DBC's supported Housing schemes.

- Healthy Hub - To provide a 'one stop shop' for local health and wellbeing services and information for residents. Partnerships are being developed with MIND and CAB. Social media reach for the Healthy Hub is 93 likes on FB and 37 twitter followers. Social media began in July. A Hertfordshire wide targeted media campaign led by HCC's Public Health Team is planned for October.
- HSP Strength and Balance Classes - Designed for individuals wanting to improve their strength and balance while learning new exercises to maintain independence. This was postponed due to COVID. The small number of classes that did take place had 4 attendees.
- Fit, Fed and Read (Herts Sports Partnership) - Combat holiday hunger within Hemel to ensure that more children from disadvantaged families benefit from enrichment activities and healthy meals during school holidays. We are still awaiting HSP data, but APEX ran 2 programmes through COVID relief funding and were fully booked with 15 children each programme.
- Consultation - Where possible, use current avenues and projects (within DBC and with partners) to undertake consultation with residents regarding physical activity and sports requirements, gaps and current levels. Data was collected at Community Safety Partnership days and will be used to inform future projects.

2.5. There are now 24 live projects/initiatives, within the action plan, of which 7 are new since the last OSC meeting.

2.6. Due to Covid-19 the EA outreach plan was put on hold as the Everyone Active's Out Reach Officer was furloughed.

The 7 new projects/initiatives are:

- Cupid Green Playing Fields Tennis Courts - Address the transformation and resurfacing of the tennis courts where we will be aiming to provide both netball and tennis by utilising S106's funds
- Virtual Your Town Dacorum 2020 - 5k/10k Fun run held across Dacorum focussing on bringing communities together. All funds raised by the event will go to a local NHS charity
- College Taster Events - A number of sports taster events to be held to provide students who might not normally have the opportunity to try something new (on hold due to Covid-19)
- Mayor's Football Tournament - Junior and Adult football tournament to raise funds for the Mayor's Charity (on hold due to Covid-19)
- Never Too Late Campaign - Seeks to improve levels of physical activity in older adults. Dacorum will be running two sessions for 12 weeks: Sagalates and Seated Pilates (on hold due to Covid-19)
- Sporting Chance Boxing Fitness - Working with HSP to tackle Knife Crime Prevention (Sporting Chance Project). Linking to

Community Safety Partnerships as a strategic priority. This was a new project that completed since the last OSC. This engaged 18 new participants and they have been linked with a boxing club in the local area to continue their activity.

- Active Local - is Hertfordshire's collaborative place-based initiative to reducing inactivity. It aims to support targeted areas in highlighting their strengths whilst also responding to local need and identifying where support, intervention or extra capacity is needed to create a more joined-up approach to tackling inactivity.

2.7. Following feedback from the previous OSC, Members will note the addition of data within the action plan in relation to the number of residents' engaged and financial figures, these included:

- In financial year 19/20 we engaged 1,436 people
- So far in this financial year we have engaged 783
- In financial year 19/20 a total of £424,133 was invested by DBC and partners in sport and physical activity across the Borough
- So far in this financial year the investment totals £209,755.
- A breakdown can be seen in the statistics tab.

2.8. The Action Plan has been developed in partnership with a number of key stakeholders, including Everyone Active, Dacorum Sports Network, Dacorum Sports Trust, West Herts College, School Sports Coordinator, Apex, Community Action Dacorum and Herts Sports Partnership. These stakeholders now constitute the Action Plan Project Board which meets quarterly to discuss the progress of projects, identify areas to work together and gaps in provision (both geographical and activity gaps). Whilst the Project Board are involved in the oversight of the Action Plan, the document is wholly owned and managed by the DBC Community Partnerships and Wellbeing Team. We have seen full attendance from our partners so far and the meetings have been very valuable in the creation/progress of the action plan. The feedback has been very positive and partners appear to be keen to help shape the work and identify how the whole group can make a positive impact to the community.

2.9. The Internal Communications team is aware of the activities within the Action Plan and will support the Community Partnerships and Wellbeing Team with the promotion of activities and events through our varied channels including the web site, Facebook and Twitter. Due to the change in direction and the implementation of virtual events e.g. The Virtual Wellness Festival, the Communication team have played a part in the success of our events via the use of our DBC YouTube channel. We will also work in partnership with the sports stakeholder

organisations to ensure that communications are coordinated between the organisations.

2.10. As per most action plans / projects, on occasions there are issues that prevent work progressing as expected, please see below some that have been encountered over the past 6 months.

- Length of time for key partner performance data to reach us in a format that meets our requirements.
- Covid-19 and the lockdown and cancellation of project and events.
- The impact of Covid-19 around certain vulnerable groups still isolation.
- Funding streams change in priority and direction (due to Covid-19) resulting in unsuccessful applications and removal of funds; for instance the Skate Activity Nights, the Sporting Chance programmes, the Active Local programme.

### **3. Conclusion**

3.1. Since the last OSC, officers have worked to incorporate feedback from Members of the committee to show data and financial figures wherever possible. While the pandemic has proved challenging to deliver community events, officers understand the implications of not exercising on residents' physical and mental health and have worked hard to ensure that activities have been promoted and provided to engage residents during this difficult time. With the latest Covid-19 guidance and the possible risk of further restrictions, officers are working to ensure plans are in place to promote and signpost residents to opportunities to remain active.

**Dacorum Borough Council - Physical Activity and Sport Annual Action Plan**

**Covid Update**

1) Supporting orgs to apply for funding and those who could get business grant from DBC. 2) Sport England Community Fund, successful grants Hertfordshire £998,801, Dacorum £190,138 across 21 clubs/organisations. Grants £300 up to £10,000. 3) 200 Physical activity packs delivered to residents of Dacorum through Family First Team to support children at a primary age who need it most. The bags contain: Hula Hoop, Soft Foam Ball, Chalk, Balloons, Table Tennis Bat, Tennis Ball, Skipping ropes, 8 Activity example leaflets, Pen / Library leaflet, A booklet for Summer Fit, Fed and Read programme. 4) Online presence through social media

DBC Strategy Commitment (and EA's priorities where relevant)	Item	Location	Target Group	Lead Org	Partners	Funding	Outcome	Success Measures	Project Dates	Updates / Relevant Statistics
<b>Facilities and Infrastructure</b>										
Facilities and Infrastructure	<b>Indoor Playing Pitch Study/ Facilities Study:</b> Study to look into the number and of quality of facilities within Dacorum, being completed in collaboration with surrounding LAs	Dacorum, Watford & Three Rivers	Leisure Facilities	Watford & Three Rivers	DBC & KOP	n/a	Used to inform future investments and developments and the Local Plan	Working Group in place	Jul-20	Indoor study has been delayed till October 2020. In the progress of setting up a working group where published
Facilities and Infrastructure	<b>Berkhamsted Leisure Centre -</b> DBC have commissioned a further feasibility study into the option of a new leisure centre on the Berkhamsted site	Berkhamsted Leisure Centre	All Berkhamsted and Dacorum Residents	DBC	KOP	DBC Local (Budget to be confirmed)	Improved leisure facility with Berkhamsted. Increase member base and usage	New leisure facilities	Ongoing	Consultancy contract is currently open.
Facilities and Infrastructure	<b>Local Football Facility Plan (LFFP):</b> A ten year strategy to change the landscape of football facilities in England. Every LA will have a LFFP which is a short, well-defined document that captures current football facility assets and identifies investment priorities in each local authority	Dacorum	Dacorum Residents	The FA, KOP	DBC, Football Foundation & Dacorum Football Clubs	Different facility needs will be available for clubs to apply throughout the 10 year period. Estimate of £300,000 - £750,000 which could be applied for in Dacorum	To improve the quality of Dacorum Football Facilities to increase participation	Working Group in place	Mar-20	First working group meeting arranged for 6th October 2020 <a href="https://www.dacorum.gov.uk/news-and-press/2020/09/06/dacorum-football-facility-plan/">https://www.dacorum.gov.uk/news-and-press/2020/09/06/dacorum-football-facility-plan/</a>
Facilities and Infrastructure	<b>Cycle Infrastructure \$10k Money:</b> \$10k money has conditions for a scheme to be delivered. Working with DBC Economic Development team to sort towards a sustainable transport project improving cycle paths	Dacorum	Dacorum Residents	DBC	Herts CC	n/a	Improved infrastructure to improve usage and increase activity	Improved pathways	Ongoing	Cycle pathways have been improved. Continued research into Beryl like style scheme.
Facilities and Infrastructure	<b>Capital Green Playing Fields Tennis Courts:</b> Address the development and maintaining of the tennis courts where we will be aiming to provide both red and tennis by utilizing \$100k funds	Hemel Hempstead - Gnowhill	Dacorum Residents	DBC	n/a	£80,000 funded from \$100	Improve the quality of the tennis courts on site and add the provision of redball	New surface in place	Sep-20	Work underway on schedule to be completed end of September
Facilities and Infrastructure	<b>50 Pitch Greenhill APC and Aylesfield APC \$10k Money:</b> There is a lack of 3G pitches in Dacorum. We are looking to utilize \$10k funding to invest in artificial grass at Greenhill APC and Aylesfield APC	Hemel Hempstead - Greenhill & Aylesfield	Local Football Clubs	Local Football Clubs, DSB & Aylesfield	Herts FA, Local Football Clubs, DSB & Aylesfield	24% \$10k funded for developments	Installation of new 3G pitches which will increase provision for local football clubs and increase opportunities for young people who attend the APCs	New 3G pitches	Oct-20	Delayed due to Covid-19
<b>Tackling Physical Inactivity</b>										
Tackling Physical Inactivity	<b>Community Grants 2020 -</b> Community Grant funding has 3 funding rounds in place. Grants are available for projects / applications which aim at getting inactive residents active, and are in our strategy, will be given additional points towards their overall score	Dacorum	Community groups & Dacorum Residents	DBC	Community groups	£60,000 from DBC per year	Increase in applications for projects leading to reducing physical inactivity along with improving community participation	Treatment of £60,000 per year into Dacorum Community Groups	April-May August- November	£27,376 has been awarded in the Spring Round of which £4,816 was for projects related to sport and physical activity. Summer Round panel decisions to be notified
Tackling Physical Inactivity	<b>Virtual Year Team Dacorum 2020 -</b> \$415k Funcoo fund across Dacorum focusing on bringing communities together. All funds raised by the event will go to a local B&B charity	Dacorum	Dacorum Residents	DBC	Your Team	Donats £3,000	Encourage mass participation to raise funds to support local community development projects	Minimum target of 116 registered runners	October 18th-2020	Virtual event due to be run 17th-18th October across Dacorum. Marketing underway. 13 tickets sold in first week.
Tackling Physical Inactivity	<b>Girls Cricket Festival:</b> A festival of cricket to promote the interest of girls in the sport, bring schools and clubs together to build a pathway from school to club. Linked to Year 6 of CEIAs	Berkhamsted	Females - Year 2	DBC	Berkhamsted Cricket Club	In-Kind / Volunteers	To inspire girls who would not normally take part in the sport of cricket	Minimum of 2 schools engaged	13 May 20 - Event Date	Event postponed to May 2021 due to Covid-19
Tackling Physical Inactivity	<b>Golf Access:</b> To help golf clubs encourage new participants to play for the first time along with helping progress programs from the existing range to playing on the course	Bovington	All ages / Focus on Families	DBC	Hertfordshire Golf, Little Hay	In-Kind / Volunteers / £1900 DBC / Project	Making golf more accessible to all	x1 Access Programme to be run at Little Hay in 2020	Apr-20	Programme to start end of September
Tackling Physical Inactivity	<b>Active Together -</b> Awards for All Funding Application to engage older adults and adults with disabilities through dance	Hemel Hempstead and Northchurch	Older adults and disabilities	DBC	Dacorum Community Dance	£5,858 Awards For All, National Lottery Funded	Increase physical activity, reduce loneliness and isolation	x3 sessions running for 26 weeks	Sep-20	Provision start 18/2021 due to Covid-19 and targeting vulnerable groups
Tackling Physical Inactivity	<b>College Taster Events:</b> A number of taster weeks to be held to provide students also might not normally take the opportunity by something new	Hemel Hempstead	Dacorum Students	West Herts College	DBC	In-Kind / £400 DBC Funded	Increase awareness of physical activity opportunities, improve college links for Dacorum facilities	x2 Taster Sessions	May-20	Provision 18/2021 due to Covid-19
Tackling Physical Inactivity	<b>Mayor's Football Tournament:</b> Junior and Adult football tournament to raise funds for the Mayor's Charity	Hemel Hempstead	Dacorum Residents	DBC	Hemel Football Club	Mayor's Events DBC Fund	Increase physical activity and to promote the football clubs in Hemel	1 event held	April/May 2021	Provision 18/2021 due to Covid-20
<b>Partnership Working</b>										
Partnership working	<b>Never Too Late Campaign:</b> -Aims to improve levels of physical activity in older adults. Dacorum will be running Q&A sessions for 12 weeks. Signposts and Contact Point	Gatebridge Community Centre & Hemel Leisure Centre	Older Adults	Public Health & HSP	Everyone Active & DBC	£15,000 awarded from HSP	The campaign needs to improve levels of physical activity in older adults	x2 sessions run in Dacorum	May-21	Session postponed to May 2021 due to Covid-19
Partnership working	<b>Spotting Chance Extreme Sports -</b> (Climbing, Bouldering, High Rope, Canyoning and Snow Shovel) Working with HSP to tackle Active Crime Prevention (Spotting Chance Project). Linking to Community Safety Partnerships as a strategic priority	Hemel Hempstead	14 - 19 years	HSP	DBC & The XC	Sport England Satellite Club Funded - £2,500	Vulnerable targeted groups increase physical activity, improving health outcomes	x1 Session	Nov-19 on hold	Awaiting start date from HSP
Partnership working	<b>Spotting Chance Football:</b> Working with HSP to tackle Knife, Crime Prevention (Spotting Chance Project). Linking to Community Safety Partnerships as a strategic priority	Hemel Hempstead	14 - 19 years	HSP	DBC & Watford FC Trust	Sport England Satellite Club Funded	Vulnerable targeted groups increase physical activity, improving health outcomes	x1 Session	Nov-19 on hold	Awaiting start date from HSP
Partnership working	<b>Spotting Chance Boxing Fitness:</b> Working with HSP to tackle Knife Crime Prevention (Spotting Chance Project). Linking to Community Safety Partnerships as a strategic priority	Hemel Hempstead	14 - 19 years	HSP	DBC, APCs, Community Safety Team and VC Herts	Sport England Satellite Club Funded	Vulnerable targeted groups increase physical activity, improving health outcomes	x1 Session	Aug-20	Session started. Marketing continues
Partnership working	<b>Active Local:</b> -a Hertfordshire's collaborative place-based initiative to reduce inactivity. It aims to support organisations in highlighting their strengths while also responding to local need and identifying where support, intervention or extra capacity is needed to create a more joined-up approach to tackling inactivity	Hemel Hempstead - Gnowhill	All Dacorum residents	HSP	DBC, Active and Gnowhill Community Centre	HSP Funded Apprenticeship £2,000 from SE	Outcomes and priorities will be to be determined following target	TBC	Sep-20	Project Officer in place. Initial meeting September 21st.
Partnership working	<b>Beginner Nordic Walking:</b> Looking to seed for a Nordic Walking session in Hemel Hempstead. Nordic Walking is a total body workout of walking that can be enjoyed by non-athletes as a health-promoting physical activity	Hemel Hempstead, Teryg and Potten End	40+	DBC	Ridgeway Nordic Walking	£600 DBC Funded	To run up to 4 Nordic Walking sessions to offer Dacorum residents a new way of walking	x1 beginner programme to be run in 2020	Mar-20	Session started but have been postponed due to Covid-19
Partnership working	<b>TAG Community Dance Event:</b> An intergenerational dance programme across Hertfordshire, celebrating Herts Year of Culture. The Event will incorporate traditional and training opportunities	Dacorum	All Ages	BEE Creative	Dacorum Community Dance, DBC, Three Rivers & Watford	£50,000 Arts Council England Funded	To produce intergenerational, community driven dance performances	One main event to be held attracting 1000+	May-20	Project ongoing, delayed and delivery delayed due to Covid-19
Partnership working	<b>Inclusive Cycle Events:</b> - 1 to 1 cycling offer for those with learning difficulties or special needs. All will be at different levels of ability	Hemel Hempstead and Berkhamsted	Individuals with learning disabilities or special needs	Herts Disability Foundation	DBC	£900 DBC Funded	Allowing everyone the opportunity to be able to ride a bike and improve their own ability to be confident on riding a bike	4 events across 2020	2020	21 attended James Park Session August 2020, 17 attending Aylesbury's Berkhamsted event August 2020
Partnership working	<b>Gatebridge Junior parkrun:</b> Identified the need for a junior parkrun within Hemel. Sports facility to be towards the end of this	Hemel Hempstead - Gatebridge	Young People (4-14)	parkrun	DBC	£1,500 DBC Funded	Improve physical activity levels amongst young people	A minimum of 200 unique throughout within the first 6 months	Sep-20	Awaiting confirmation of start date from parkrun
Partnership Working	<b>Shape Up Programme:</b> -Partnership with Watford Community Trust fund to deliver a 12 week weight management programme for overweight/obese in Dacorum	Hemel Hempstead	Overweight Adult Males	Watford FC Community Trust	DBC	Public Health Funded - £3000	Reduction in overweight males in Dacorum	Target of a full programme everywhere 25 participants Target of 80% attendance	Apr-20	Ongoing - April programme ran on date of full capacity. 25. Plans being developed for 2021
<b>Consultation</b>										
ALL	Consultation - Gain feedback from Members talking to their communities about what their communities want to see or get involved in physical activity and sports	Gnowhill	Members / All	DBC	Members	n/a	Understand reasons for inactivity and identify gaps in service provision and delivery	n/a	April - Dec 2020	We are trialing a consultation offer as part of the Active Local Project and if successful will be taking this across Dacorum

Key	
	EA Outreach
	Completed Item, See Completed Table
	Priority Action
	New Item

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Dacorum Borough Council - Physical Activity and Sport Annual Action Plan - Completed Items for OSC January 2020 - June 2020

DBC Strategy Commitment (and EA's priorities where relevant)	Item	Location	Target Group	Lead Org	Partners	Funding	Outcomes	Success Measures	Project Completed Date	Relevant Statistics	
<b>Facilities and Infrastructure</b>											
Facilities and Infrastructure	<b>Outdoor (Playing Pitch Study) Facilities Study</b> - Study to look into the number of and quality of facilities within Dacorum. Being completed in collaboration with surrounding LAs. Access Document: <a href="#">Hwp-184-L027P08</a>	Dacorum, Watford & Three Rivers	Leisure Facilities	Watford & Three Rivers	DBC & IOP	n/a	Used to inform future investments and developments and the Local Plan	Yes	Playing Pitch Study Complete June 2019	n/a	
Facilities and Infrastructure Partnership Working	<b>Active Dacorum Hub</b> - Consultation and feasibility to ensure value for money and best use of this venue for the community	Hemel Hempstead - Growth	Dacorum Residents	DBC	Ages & Dacorum Cycle Hub	n/a	A Hub that engages with the local community, increases community partnerships and increase levels of physical activity	Success measures to be determined as part of the SLA which is in development	Aug-20	Renewed Active Dacorum Hub. Launch event was a great success with 30 people met was to Coast. Bookings start from September	
<b>Tackling Physical Inactivity</b>											
Tackling Physical Inactivity	<b>Community Grants 2020</b> - Community Grant funding have 3 funding rounds a year. Groups putting forward projects / applications which are aimed at getting inactive residents active, and link to our strategy, will be given additional points towards their overall score	Dacorum	Community groups & Dacorum Residents	DBC	Community groups	£50,000 from DBC per year	Increase in applications for projects relating to reducing physical inactivity along with improving community partnerships	Yes	April-May June-August August-September	£27,851 has been awarded in the Winter Round	
Tackling Physical Inactivity	<b>Your Town We Are Next</b> - is part of the Your Town Initiative, this time engaging with primary schools to teach them about fitness and wellbeing linking to where they live. is a campaign to get the next generation moving and more connect with health, fitness and their community.	Hemel Hempstead	Primary Schools	Your Town	DBC	Your Town and DBC contribution	Improve the understanding and knowledge around fitness and wellbeing	Engage with a minimum of 200 primary school children	Jan-March 2020	Current engagement at 221	
Tackling Physical Inactivity	<b>Pop Up in the Park</b> - Free School Holiday activities in local parks to get young children active and outside during the holiday period.	Stovington, Growth, Chaulden, Barnetts End, Ting and Mackyale	Low income families	DBC	APEX	DBC funded	To increase physical activity levels through health activities	Minimum of 5 events in 2020	May, July & August 2020	Cancelled due to Covid-19	
Tackling Physical Inactivity	<b>Skate Activity Nights</b> - A series of events for skaters to meet and try new skills at the CC Centre. Looking at launch night with showcase event including bands performing. Linked to Herts Year of Culture	Hemel Hempstead	All Ages	DBC & XC	ABC Skateboarding, Matt Lloyd	Awarding Awards For All Funding	To promote and celebrate skateboarding	Minimum of 1 event during 2020	Sep 2020 Proposed Date	Funding not awarded due to Covid-19 with a change in Herts Year of Culture	
Tackling Physical Inactivity	<b>Virtual Wellness Festival</b> - To promote local active sessions/organisations across Dacorum to celebrate wellbeing w/ Yoga, Mindfulness, Healthy eating etc. Linked to Herts Year of Culture	Active Dacorum Hub, Growth -Hemel Hempstead	All Ages	DBC & APEX	Various	£3,884 awarded from the National Lottery, Award4 For All	Raise awareness of activities and services promoting wellbeing across Dacorum To showcase the developments of the Active Dacorum Hub	1 event held	22nd August 2020	445 views of the online activities. Physical games provide feedback	
<b>Partnership Working</b>											
Partnership Working Tackling Physical Inactivity	<b>Dance Reigns</b> - A festival to celebrate dance for and by people aged over 55 with workshops and performances. A film was created to showcase the festival <a href="https://www.com410650945">https://www.com410650945</a>	Dacorum	Over 55's	SEE Creative	Dacorum Community Dance, DBC, Three River & Watford	SEE Creative Funded through Arts Council England, Herts Music Service.	Increase participation and celebrate the progression of dance and over 55's including trying a new style of dance	One main event to be held	8th March 20	350 adults which 31 were from Dacorum attended the festival at Watford Coliseum, including lessons from DBC's Supported Housing Scheme. 3 Dacorum Dance Practitioners took part in event and training courses	
Facilities and Infrastructure Partnership Working	<b>Healthy Hub</b> - To provide a one stop shop for local health and wellbeing services and information for residents. Pop-up events will be held across areas in Dacorum.	Hemel Hempstead, Ting and Barkhamstead	Vulnerable people	DBC	Public Health, EA, CAD, NHS, MIND	100% awarded from Public Health	To improve the health and wellbeing of Dacorum residents	1 Physical Hub / 3 Pop-up events in 2021	Ongoing	Tyler in place at the start of June Partnerships continue to be developed including one with MIND. Addressing Covid response	
Partnership Working Tackling Physical Inactivity	<b>Strength and Balance Classes</b> - Designed for individuals wanting to improve their strength and balance while learning new exercises to maintain independence	Hemel Hempstead - Adyfield	Older Adults	HSP	Stewarage FC Foundation & DBC	HSP Funded - £1,000	For older adults to take steps towards better health	x1 Session	Launch date Sep 30th 19	Session completed	
Partnership Working Tackling Physical Inactivity	<b>Fit, Fat and Read (FFR)</b> - Combat holiday hunger within Hemel to ensure that more children from disadvantaged families benefit from enrichment activities and healthy meals during school holidays	Hemel Hempstead	Children eligible for FFR	HSP	DBC, Fire station	n/a	Those on pupil premium continue to receive opportunities for exercise and a hot meal during school holidays. Helps prevent further rises in education gap	Awarding Figures from HSP to be able to determine success measure for 2020	Easter and Summer	Ages on FFR x2 weeks of HSP funded support with total cost of £1 - 20 children	
<b>Consultation</b>											
ALL	Consultation - Where possible, use current surveys and projects further DBC and with partners to undertake consultation with residents regarding physical activity and sports requirements, gaps and current levels	Dacorum	All	DBC	All	No funding available	Understand reasons for inactivity and identify gaps in service provision and delivery	n/a		CSP/fit questionnaires. Mirror data was collected and will inform future projects such as the new we market activities through Active Dacorum	

Key	
	EA Outreach
	Completed Item

	Priority Action
	New Item Complete

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## Dacorum Borough Council - Physical Activity and Sport Annual Action Plan - Statistics

### Community Engagement Total 2019/20

Under 18's	18-55	Over 55	Unknown	Total
1242	142	82	0	<b>1436</b>

### Funding Total 2019/20

DBC	Community Grants	S106 Funds	Funding Applications	HSP	Public Health	Other	Total
£ 6,300.00	£ 11,475.00	£ 240,000.00	£ 77,358.00	£ 15,000.00	£ 69,000.00	£ 5,000.00	<b>£ 424,133.00</b>

### Community Engagement Total 2020/21

Under 18's	18-55	Over 55	Unknown	Total
268	70	0	445	<b>783</b>

### Funding Total 2020/21

DBC	Community Grants	S106 Funds	Funding Applications	HSP	Public Health	Other	Total
£ 3,000.00	£ 4,616.00	£ 60,000.00	£ 2,000.00	TBC	£ 40,000.00	£ 100,139.00	<b>£ 209,755.00</b>

# Agenda Item 10

## Housing & Community Overview & Scrutiny Committee: Work Programme 2020/21

***Scrutiny making a positive difference:*** Member led and independent, Overview & Scrutiny Committee promote service improvements, influence policy development & hold Executive to account for the benefit of the Community of Dacorum.

Meeting Date	Report Deadline	Items	Contact Details	Background information
7 October 2020	25 September 2020	ASB Update	Assistant Director for Housing <a href="mailto:Fiona.williamson@dacorum.gov.uk">Fiona.williamson@dacorum.gov.uk</a>	
		Housing Income Collection	Assistant Director for Housing <a href="mailto:Fiona.williamson@dacorum.gov.uk">Fiona.williamson@dacorum.gov.uk</a>	
4 November 2020	23 October 2020	Budget Monitoring Q2 report	Group Manager for Financial Services <a href="mailto:Fiona.jump@dacorum.gov.uk">Fiona.jump@dacorum.gov.uk</a>	<i>To review and scrutinise quarterly performance</i>
		Children Services and Community Safety Partnership, Customer Services, The Old Town Hall, Communications and Community Partnerships Q2 Performance Report	Assistant Director for Performance, People and Innovation <a href="mailto:linda.roberts@dacorum.gov.uk">linda.roberts@dacorum.gov.uk</a>	<i>To review and scrutinise quarterly performance</i>
		Housing Performance Q2 report	Assistant Director for Housing <a href="mailto:Fiona.williamson@dacorum.gov.uk">Fiona.williamson@dacorum.gov.uk</a>	<i>To review and scrutinise quarterly performance</i>
		Supported Housing Review	Assistant Director for Housing <a href="mailto:Fiona.williamson@dacorum.gov.uk">Fiona.williamson@dacorum.gov.uk</a>	<i>To review proposals for the Supported Housing Charges and improvements to schemes.</i>

		Garages	Assistant Director for Performance, People and Innovation <a href="mailto:linda.roberts@dacorum.gov.uk">linda.roberts@dacorum.gov.uk</a>	<i>To present the proposed Investment Strategy for DBC's garage stock</i>
<b>1 December 2020</b>	<b>20 November 2020</b>	Joint Budget <i>Ideally no further items to be added</i>		
<b>5 January 2021</b>	<b>25 December 2021</b>			
<b>2 February 2021</b>	<b>22 January 2021</b>	Joint Budget <i>Ideally no further items to be added</i>		
<b>3 March 2021</b>	<b>19 February 2021</b>	Budget Monitoring Q3 report	Group Manager for Financial Services <a href="mailto:Fiona.jump@dacorum.gov.uk">Fiona.jump@dacorum.gov.uk</a>	<i>To review and scrutinise quarterly performance</i>
		Children Services and Community Safety Partnership, Customer Services, The Old Town Hall, Communications and Community Partnerships Q3 Performance Report	Assistant Director for Performance, People and Innovation <a href="mailto:linda.roberts@dacorum.gov.uk">linda.roberts@dacorum.gov.uk</a>	<i>To review and scrutinise quarterly performance</i>
		Housing Performance Q3 report	Assistant Director for Housing <a href="mailto:Fiona.williamson@dacorum.gov.uk">Fiona.williamson@dacorum.gov.uk</a>	<i>To review and scrutinise quarterly performance</i>